

East Montgomery Utility District is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the East Montgomery Utility District Web site and governs data collection and usage. By using the East Montgomery Utility District website, you consent to the data practices described in this statement.

### **Collection of your Personal Information**

East Montgomery Utility District collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number.

There is also information about your computer hardware and software that is automatically collected by East Montgomery Utility District. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by East Montgomery Utility District for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the East Montgomery Utility District Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through East Montgomery Utility District public message boards, this information may be collected and used by others. Note: East Montgomery Utility District does not read any of your private online communications.

East Montgomery Utility District encourages you to review the privacy statements of Web sites you choose to link to from East Montgomery Utility District so that you can understand how those Web sites collect, use and share your information. East Montgomery Utility District is not responsible for the privacy statements or other content on Web sites outside of the East Montgomery Utility District and East Montgomery Utility District family of Web sites.

### **Use of your Personal Information**

East Montgomery Utility District collects and uses your personal information to operate the East Montgomery Utility District Web site and deliver the services you have requested. East Montgomery Utility District also uses your personally identifiable information to inform you of other products or services available from East Montgomery Utility District and its affiliates.

East Montgomery Utility District does not sell, rent or lease its customer lists to third parties. East Montgomery Utility District may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, East Montgomery Utility District may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to East Montgomery Utility District, and they are required to maintain the confidentiality of your information.

East Montgomery Utility District does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

East Montgomery Utility District keeps track of the Web sites and pages our customers visit within East Montgomery Utility District, in order to determine what East Montgomery Utility District services are the most popular. This data is used to deliver customized content and advertising within East Montgomery Utility District to customers whose behavior indicates that they are interested in a particular subject area.

East Montgomery Utility District Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on East Montgomery Utility District or the

site; (b) protect and defend the rights or property of East Montgomery Utility District; and, (c) act under exigent circumstances to protect the personal safety of users of East Montgomery Utility District, or the public.

### **Use of Cookies**

The East Montgomery Utility District Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize East Montgomery Utility District pages, or register with East Montgomery Utility District site or services, a cookie helps East Montgomery Utility District to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same East Montgomery Utility District Web site, the information you previously provided can be retrieved, so you can easily use the East Montgomery Utility District features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the East Montgomery Utility District services or Web sites you visit.

### **Security of your Personal Information**

East Montgomery Utility District secures your personal information from unauthorized access, use or disclosure. East Montgomery Utility District secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

### **Changes to this Statement**

East Montgomery Utility District will occasionally update this Statement of Privacy to reflect company and customer feedback. East Montgomery Utility District encourages you to periodically review this Statement to be informed of how East Montgomery Utility District is protecting your information.

### **Contact Information**

East Montgomery Utility District welcomes your comments regarding this Statement of Privacy. If you believe that East Montgomery Utility District has not adhered to this Statement, please contact East Montgomery Utility District at [info@emud.us](mailto:info@emud.us). We will use commercially reasonable efforts to promptly determine and remedy the problem.